

**DIRECTORATE OF FAMILY WELFARE, GOVT. OF NCT OF DELHI**  
**'B' & 'C' WING, 7<sup>TH</sup> FLOOR, VIKAS BHAWAN – II,**  
**CIVIL LINES, DELHI - 110054.**

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File no.-DFW-3019/1/2017-SPO-FP(DFW) 2553 - 61

Dated- 09.04.21

**Minutes of Meeting**

A meeting of State Indemnity Subcommittee (17<sup>th</sup> SISC Meeting) was held on 16.03.2021 at 11.00 am through online mode under the chairmanship of Mission Director, DSHM.

The meeting was attended by following officers:

1. Dr. Monika Rana, Director, Directorate of Family Welfare (Convener)
2. Dr. Jyoti Sachdeva, State Program Officer, Family Planning(FP), DFW (Member Secretary)
3. Dr. Puneeta Mahajan, Empanelled Gynaecologist (Member)
4. Dr. Chandan Bortamuly, Empanelled NSV Surgeon (Member)

At the outset Dr. Jyoti Sachdeva, SPO (FP) welcomed all and briefed about the agenda to be discussed.

**Following agenda were discussed:**

**Agenda 1: Action taken on proceedings of 16th SISC meeting**

- Sanction orders for claim recommended during 16<sup>th</sup> SISC have been issued and district and state shares have been released.
- Minutes along with Reiteratory advisories on important recommendations have also been issued.
- Advisories to two districts and four hospitals with specific recommendations have been issued: (Swami Dayanand Hospital, Rao Tula Ram Hospital, Safdarjung Hospital and Lok Nayak Hospital and South and Central districts).

The SPO also informed members about the Standard Operating Procedures(SOPs) and guidelines issued to District Program Management Units for claim submission. Timelines for processing empanelment for sterilization have also been set whereby districts have been requested to issue empanelment certificate to eligible applicants within 10 working days and delay in issue due to administrative reasons must be condoned by granting empanelment w.e.f. date of submission of application. Same should be applicable to PPIUCD and PAIUCD empanelments.

Dr. Puneeta Mahajan recommended **addendum in the issued SOPs and guidelines** and advised to issue a fresh advisory as follows:

“The districts must **process applications for empanelment on priority** and accord empanelment within 10 days of receipt of application. In case of administrative delay in eligible cases, the date of empanelment may be w.e.f. date of application itself (of course if the application is in order and accepted). Whenever resident doctors or new officers join, the application for empanelment must be submitted within a month of joining if not submitted earlier”.

**Agenda 2: Scrutiny and clearance of the Nineteen cases of Female Sterilization Failure** reported after last meeting including 5 last moment submissions from South, Northwest and Southwest districts.

- The case summaries and submitted documents of all reported cases of failure of sterilization during the year 2020-21 were presented before the committee and discussed one by one. There were nineteen claims in all and all of them were failure of female sterilization

- The cases belonged to 6 districts (North West, South West, West, Shahdara, South and New Delhi). The respective District Quality Committees had submitted the cases after recommendation/request for clearance.
- All cases were reviewed with respect to eligibility for claim and management standards during initial (failing) procedure and subsequent management of failure. The recommendations on these cases are mentioned against each in **Table – 1**.
- One case was conditionally recommended. See **Table-2**.

**Table 1: Summary of cases which were recommended for compensation of an amount of Rs. Sixty Thousand) [Rs. Thirty Thousand each from GoI funds and State funds]**

S.No.	District	Name of Claimant	Facility Name	Date of Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
1	North West	Alka W/o Netram	SGM Hospital	19.06.2015	24.06.2020	15.07.2020	Sterilization certificate must have name of surgeon mentioned.
2	North West	Shiya/Shiyavati W/o Sanjay Singh	BSA Hospital	04.12.2019	21.09.2020	25.09.2020	The difference in name among different documents and the affidavit submitted to that effect was noted and accepted.
3	North West	Laxmi W/o Bhure	BSA Hospital	06.08.2015	25.06.2020	14.09.2020	—
4	North West	Roshni W/o Anil	BSA Hospital	21.11.2019	20.10.2020	23.10.2020	—
5	North West	Suman W/o Giriraj	BSA Hospital	14.04.2014	14.12.2020	25.12.2020	—

S.No.	District	Name of Claimant	Facility Name	Date of Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
6	South West	Shobha Devi W/o Mohan Lal	RTRM Hospital	22.05.2014	16.03.2020	16.03.2020 Received at district on dated-18.05.2020)	Verification certificate of procedure as submitted by hospital and duly endorsed by CDMO may be accepted as proof of sterilization and treated as good as certificate which is an essential document*. Hospitals must forward the FPIS claims promptly to districts.
7	South West	Vimmy W/o Shekhar	SDDMASC	22.01.2020	25.04.2020	16.05.2020	-
8	South West	Poonam Devi W/o Mahender Singh	SDDMASC	13.04.2017	02.06.2020	09.06.2020	i. District checklist must be more meticulous for easy scrutiny at State level. ii. Condom after MTP may be temporary solution and couple may be called again for thorough counselling for permanent method or LARC. Dr. Chandan suggested NSV if couple refuses repeat female sterilization.
9	South West	Geetanjali Sharma W/o Bhushan Vats	SDDMASC	23.01.2019	28.10.2020	15.12.2020	Tubals bits in all case of open sterilization may be sent for histopathology examination and report collected before certification.
10	West	Rajni W/o Raman Kumar	GGs Govt Hospital	09.01.2015	18.05.2020	23.05.2020	The case reported at DDU Hospital after failure where it was managed and reported.

S.No.	District	Name of Claimant	Facility Name	Date of Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
11	West	Saraswati W/o Rakesh	Smt. Sucheta Kripalani Hospital	05.04.2016	24.08.2020	29.08.2020	The case presented at DDU Hospital after failure where it was managed and reported.
12	West	Gudiya Devi W/o Mantu Kumar	ASBG Hospital	03.01.2012	10.12.2020	01.01.2021	—
13	Shahdara	Mamta Chauhan W/o Mukesh Chauhan	ParivarSeva Sanstha (PSS) Clinic, Karkardooma	28.01.2020	22.06.2020	03.07.2020	In addition to advise of DQAC Shahdara to PSS clinic, Karkardooma for referring cases of failure to higher facility for better management, SISC members desired that such referral should be duly facilitated so that client does not get deprived of immediate services and lost to follow up. The referral centre should be able to offer open re-sterilization*.
14	South	Savita W/o Vijay Kumar	Safdarjung Hospital	08.04.2019	06.05.2020	30.06.2020	—
15	South	Rakhi W/o Sonu	Safdarjung Hospital	14.05.2017	24.06.2020	02.09.2020	Histopathology report of tubal bits not attached in file despite case being managed in December. DQAC review appears incomplete (technical point of view) and committee members desired that review by Quality circle and District Quality Assurance Committee (DQAC) must be thorough in interest of

S.No.	District	Name of Claimant	Facility Name	Date of Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
							quality. The hospital may collect report and advise the woman accordingly to complete her case management.
16	South	Geeta Kapoor W/o Rajiv Kapoor	Pt. MMM Hospital	06.12.2016	10.9.2020	19.10.2020	Case sheet contains two separate OT notes (One of these mentions crushing of tubes). This was condemned by committee members as it is not part of the Standard technique. Practice and teaching of this needs to be discontinued. The hospital should advise HSG before certifying re-sterilization procedure as left tube was not re-ligated.
17	New Delhi	Sangeeta W/o Rajender	CGHS Maternity & Gynae Hospital, R. K Puram	04.11.2019	21.05.2020	06.08.2020	Screening checklist (Annexure 3 of FPIS manual) attached with consent form is essential document and needs to be completed as such. "As per record" as recorded in points F to H is not acceptable.
18	New Delhi	Ruby Devi W/o Akhilesh	CGHS Maternity & Gynae Hospital, R. K puram	19.03.2020	02.02.2021	08.02.2021	Some of the elements of Medical Record checklist are incomplete (Point-I, J, M and part of L)*. Checklist for screening should be complete in all respects.

**Table 2: Conditionally recommended case:**

S.No.	District	Name of Claimant	Facility Name	Date of Operation	Date of Detection	Date of Claim	Additional Remarks of SISC members
1	New Delhi	Mrs. Meena W/o Bablu	CGHS Maternity & Gynae Hospital, R. K Puram	02-08-2019	15.10.2020	03.11.2020	DQAC has requested condoning the delayed reporting. The reason for delayed reporting in claimants own statement may be documented in file before release of sanction of compensation amount. (Concerned DPO was informed during the meeting). The case was accepted after receipt of letter from claimant stating: " I was stuck in village after realising that I was pregnant and hence reported late.

**Agenda 3: Information about withdrawal of claim by Vikrant Kumar S/o Dharampal (North West district)**

The reply-application of Mr. Vikrant Kumar (forwarded by HOD, Obs & Gynae, SGM hospital) whose case was deferred in earlier meetings for want of repeat semen analysis report was presented before the committee.

The committee members went through the submission of Mr. Vikrant along with his request for return of original documents submitted by him and stated that the delay in decision of claim at various steps has been due to incomplete documentation which have still not been submitted by the claimant. Further, they commented that the only original documents available in file are his application and claim form which can not be returned and should be preserved at district/hospital level. None of these could be required for his follow up with treating doctor. Further, the committee said that it must be placed on record that the claim could not be processed as necessary clarifications/reports/proofs for satisfaction of committee were not submitted by the claimant. However, committee left it to the claimant to pursue or withdraw the claim while fully acknowledging delay/non-compliance at his own level.

**Agenda 4: Information about Maternal Death of Manju w/o Banvari Shah/ Banwari Sah (case of LSCS with B/L Tubal ligation) in LBS hospital and submission of incomplete claim**

Following observations were made by committee members after going through the death summary submitted by LBS hospital, minutes of Maternal Death Review (MDR) and District Quality Assurance Committee (DQAC) meetings submitted by district and case record of Manju.

The committee also examined the reply submitted by LBS hospital to the clarifications sought by DFW on preliminary scrutiny of file.

The members commented that cause of death is most likely to be due to major original procedure and the add on minor tubal procedure could not contribute significantly to the event leading to death and the case was apparently a death due to mobility and event unrelated to sterilization.

However, more details were sought by the members to reach a conclusion or to consider the claim:

1. A thorough Quality circle review detailing the standards followed for sterilization, investigation reports, determining cause of death more discretely, etc.
2. If the facility still decides to forward the claim, all necessary annexures may be submitted along with explanation for non-submission within the stipulated time period.

This issues with the prior approval of Mission Director, NHM.

*J. Sachdeva*  
9.4.2021  
**Dr. Jyoti Sachdeva**  
State Program Officer  
Family Planning

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Copy to:

1. PS to Secretary, H&FW, 9<sup>th</sup> Floor, Delhi Secretariat, Delhi-02 (for information)
2. PS to Mission Director, DSHM, 9<sup>th</sup> Floor, A wing, Delhi Secretariat, Delhi-02
3. PA to Director, DFW, B wing, 7<sup>th</sup> Floor, Vikas Bhawan-2, Civil Lines, Delhi-54
4. District Magistrates of all districts (for information)
5. Dr. Puneeta Mahajan, Senior Consultant, Obs. & Gynae, BSA hospital, Rohini Sec-6, Delhi-85
6. Dr. Chandan Bortamuly, State NSV trainer, Lok Nayak Hospital, JLN Marg, New Delhi-02
7. PA to Medical Superintendent, Lok Nayak Hospital, JLN Marg, New Delhi-02
8. PA to Medical Superintendent, BSA hospital, Rohini Sec-6, Delhi-85
9. All CDMOs and DPMUs ( 11 Districts)
10. Office copy

*J. Sachdeva*  
9.4.2021  
**Dr. Jyoti Sachdeva**  
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Family Planning